Town School Transportation Program FAQs

*Please complete a symptom screening each day, prior to letting your son(s) board the bus. This does not need to be sent to the school.

Q. What bus company provides the bus service?
Catholic Charities CYO (CYO) will provide the bus and driver.

Q. Will it be the same bus driver each week?
Yes, unless our assigned driver is out sick or for a personal reason.

Q. Are there driver background checks?
Yes. The bus drivers are required to complete the same LiveScan screening that teachers must successfully complete as well as a driving test provided by CYO.

Q. Does the bus have seatbelts?
California requires three-point seat belts on (1) school buses manufactured on and after July 1, 2005 that carry more than 16 passengers, and (2) all other school buses manufactured on and after July 1, 2004. It asks school transportation providers to first allocate seat-belt equipped school buses for elementary school students whenever possible. The state cannot charge any person, school district, or organization with violating this law if a passenger either does not fasten his or her seat belt, or does so improperly (Cal. Veh. Code § 27316). State regulations require school bus passengers to (1) use the seat belts; and (2) be taught how to use them in an age-appropriate manner (Cal. Code Regs. Title 5, § 14105).

Q. Does the bus allow for booster seats?
Parents may request drivers to use booster seats. However, the bus company is not responsible for lost or misplaced booster seats.

Q. Are there any adults on the bus besides the bus driver?
At the beginning of the school year, there will be a Town employee riding the bus for about a week.

Q. How many pick up stops are on the bus route?
There are 4 total.

Q. What is the timing of the pick-ups?
7:00 AM Stop 1: Silver Avenue and Santa Fe venue
7:10 AM Stop 2: Bosworth Street & Diamond (Across the street from BART)

7:25 AM Stop 3: 24th Street and Castro Street
7:35 AM Stop 4: 17th Street & Stanyan Street

Q. How long does the bus wait at each stop?
The bus arrives at the stop and loads the students, which takes from two to five minutes depending on the number of students. If a parent believes the student will be more than five minutes late to a particular stop, they should drive directly to the next stop to ensure the child can catch the bus.

Q. Do I need to wait with my child at the bus stop location?
Bus stops will not be monitored. We highly recommend that parents/guardians wait until the bus has arrived.

Q. What if my son is sick? How do I notify the bus?
There is no need to let the bus know if your son will not be able to make the bus due to illness or any other reason. The bus will follow its schedule regardless.

Q. Will the bus run after school?
No. Due to the varying after school schedules and activities, we will only provide transportation in the morning.

If your questions have not been answered please reach out to Cara Wood at wood@townschool.com.